



**CITY OF GALLUP**  
**WATER DEPARTMENT**



## **Discolored Water on West Side of City**

### **What happened:**

A Navajo- Gallup Water Supply Project connection to the City system caused water velocity and pressure problems east of the airport which caused discolored water on the 14in water main that runs by the Gallup High School and to the Mentmore area.

### **How did the city respond to this?**

The City started flushing the system near residences that reported problems, and then flushed its lines east of the high school working west.

### **Is discolored water a health hazard?**

No. The water discoloration came in two forms:

- A dark brown color which was from iron mineral deposits in the lines, this would have stained clothing being washed and been very unpleasant to the taste and is listed as secondary standard by the USEPA due to its nuisance (taste) properties. It is only a taste and staining issue and not a threat to health.
- A very light yellow color which is from Sulfur mineral deposits in the lines, this is also listed as a secondary standard by the USEPA and is considered a nuisance due to taste, smell and staining properties and is not a threat to health.

### **What can I expect?**

Water in the City system is either running clear or has a temporary light yellowish tint, customers may occasionally experience some discolored water as the city will not be able to flush customer side lines. If you notice discoloration at your tap, please let your tap run for ~15 minutes or until the discoloration clears up.

Any questions please call Utility Dispatch or the Water Department at 505-863-1200 or 863-1207. You can also report any issue online:

- Go to the City Webpage at [www.gallupnm.gov](http://www.gallupnm.gov) and click the "Report a Concern" icon or using Facebook at: [www.facebook.com/CityOfGallup/](http://www.facebook.com/CityOfGallup/) and click "SeeClickFix"